

TERMS & CONDITIONS

Passengers are deemed to have read, understood and accepted the following terms & conditions & information

The following terms and conditions apply to all Travel organized by Whale Shark Oslob Tours, operator and owner of the website with URL: <https://whalesharkoslob.com> (herein after referred to as "WSOT") For this purpose, the term "Travel" shall include any combination of international or domestic flights from your point of origin to your final destination, and include all hotels, resorts, accommodations, excursions, tours, transfers, rentals, etc., that have been organized on your behalf by WSOT.

If your booking includes Flights or Accommodations or other service, provided by someone other than WSOT or its appointed agents, whether WSOT has acted as the agent or not, then your contract shall be subject to the conditions set forth in the applicable Philippines Travel and Tour Operator's policies, or in the case of an Airline, the airline's applicable booking conditions. These conditions do not affect your statutory rights.

Any arrangements which you make while on your vacation and which are not made through WSOT are ones for which we have no responsibility or liability.

MAKING A BOOKING

When you make a booking with us you undertake that you have the authority to accept and do accept these booking conditions on behalf of yourself and your party. Acknowledgment Receipt will exist upon our accepting any money from you towards the booking or upon the issue of our confirmation or itinerary, whichever is the earlier. These conditions in conjunction with the information set out in our published information from the entire agreement between yourself and WSOT. When you make a booking with WSOT and we accept it, the total cost of the package becomes due and payable immediately, unless we have agreed in writing that you should pay an initial deposit. In any event, the full amount of your Philippines package must be credited to WSOT.

RESERVATION, DEPOSIT AND PAYMENT SCHEDULE

01) A 10% deposit payment is required upon confirmation. Balance payment due 30 days prior to group arrival or upon pick up during the tour depending on the email agreement. However, deposit does not constitute a confirmation of any arrangement (accommodation, transport, meal etc) on our part, unless otherwise stated. Please note that all bookings are subject to availability and group size.

AMENDMENT FEES

Should any of the tour member wishes to make changes, we will try to meet your requirements. Depending on the extent of the change, a handling fee of Php500 per person will be levied for administrative cost on top of the supplier charges if any.

CANCELLATION CHARGES

In the event that passenger(s) cancel their booking and notify WSOT in writing prior to departure, the following charges apply:

Prior to date of departure

Upon confirmation :	: 10% of total package price
30 - 21 days	: 75% of total package price
Less than 21 days	: 100% of total package price

REFUND

No refund or reduction of the package price will be made to passenger who does not partake in any meals; sightseeing or does not utilized the accommodation provided, during the duration of the tour.

RESPONSIBILITY CLAUSE

WSOT and its associate agents act only as agents for the transportation companies, hotel contractors and other principals. All tickets, vouchers and documents issued are subjected to those terms and contracts under which such transportation and other services are provided.

WSOT has no responsibility for injury, accident, loss, delay or irregularities that may be caused to any person or property unless directly caused by or attributable to WSOT, its staff or agents.

WSOT will ensure that all services provided are according to the itinerary. However, WSOT may alter or modify the itineraries and hotel accommodation in the interest of our members, or due to circumstances over which WSOT has no control.

Should you require any further information pertaining to the arrangement, please do not hesitate to contact us below:

Whale Shark Oslob Tours

Timpolok Road, Babag, Lapulapu City, Cebu 6015 Philippines

Website: <https://whalesharkoslob.com>

Email: info@whalesharkoslob.com